ABSTRACT OF THE DISCLOSURE

The present invention provides a knowledge-based system which evaluates/diagnoses management diagnosis enterprise management and automatically generates a community for enhancing the enterprise management. A questionnaire on the awareness, and etc. of employees is conducted, whereupon on the basis of the questionnaire, the management situation of an organization is diagnosed, the course of improvement/reform is indicated, and a community of persons who are interested in particular knowledge or whose work styles are similar is automatically generated. Knowledge assets are classified into the characteristic of individual working manners, characteristic of working manners in the organization, and a characteristic expressive of the sources of profits at present future, to which the characteristic of knowledge-based management may well be added. A correlation these characteristics, analysis is made using evaluation/generation evaluates analytical results based on the correlation analysis or generates the community from the analytical results.